

8ightplus Privacy Policy

Privacy Policy

8ightplus Worldwide Pte. Ltd ("8ightplus") is committed to protecting and respecting your privacy.

This Privacy Policy (the "Policy") (together with our terms of use and any other documents referred to on it) explains the basis on which any individual's Personal Data (hereinafter defined) collected by 8ightplus from you, or that you provide to 8ightplus, will be processed by 8ightplus Worldwide Pte. Ltd and its related companies (collectively, "8ightplus"). Please read the following carefully to understand 8ightplus's views and practices regarding your personal data and how 8ightplus will treat it. By visiting <https://8ightplus.com>, you are accepting and consenting to the practices described in this Policy.

8ightplus recognizes the importance of protecting the Personal Data collected from Users in the operation of this Site and takes reasonable steps to maintain the security, integrity, and privacy of any information in accordance with this Privacy Policy.

1. General

- This Policy statement provides information on the obligations and policies of 8ightplus in respect of an individual user's Personal Data. 8ightplus undertakes to use reasonable efforts in applying, where practicable, the principles and processes set out herein to its operations.
- 8ightplus officers, management, and staff members shall use reasonable endeavours to respect the confidentiality of and keep safe any and all Personal Data collected, stored, disclosed, and/or used for, or on behalf of, 8ightplus. 8ightplus shall ensure that all collection, storage, disclosure, and/or usage of Personal Data by 8ightplus shall be done appropriately and in accordance with the Act and this Policy.
- By interacting with us and submitting information to us, you agree and consent to 8ightplus, as well as to its respective representatives and/or agents ("Representatives"), collecting, using, disclosing, and sharing amongst themselves your Personal Data, and disclosing such Personal Data to 8ightplus's authorized service providers and relevant third parties in the manner set forth in this Privacy Policy.
- This Policy supplements, but does not supersede nor replace, any other consents you may have previously provided to us regarding your Personal Data. The consents herein are additional to any rights we may have at law to collect, use, or disclose your Personal Data.
- For the purposes of this Policy, in line with the provisions of the Singapore Personal Data Protection Act 2012 (No.26 of 2012) (the "Act"), "Personal Data" shall mean data, whether true or not, about an individual customer who can be identified either from that data alone or from that data in conjunction with other information an organization has or is likely to have access to. Personal Data includes both data currently in the possession of 8ightplus and any data to be collected in the future.

2. Contacting the Data Protection Officer

- Where you legitimately request access to and/or correction of your Personal Data, such Personal Data which is in the possession and control of 8ightplus will be provided or corrected within a reasonable time and manner in accordance with our standard procedures as stated hereinafter.

- In accordance with the Act, 8ightplus has established a process for receiving and responding to any query or complaint that may arise with respect to the application of the Act. For queries and complaints regarding Personal Data, please contact our Data Protection Officer by email at [support@8ightplus.com].

- Should you not wish 8ightplus to use your Personal Data for any of the purposes listed in Clauses 3.2 to 3.4, you may opt out by sending a clearly worded email to the Data Protection Officer via the email address provided in Clause 2.2. Your request will be processed within a reasonable time.

3. Statement of Practices

Types of Personal Data Collected:

8ightplus may collect the following Personal Data from you through various means, including via our website, enquiry forms, smartphone applications, marketing events, and any forms used by 8ightplus from time to time:

- Name (first and surname)
- Date of Birth
- Gender
- Registration Number
- Membership Number
- Password
- Bank Account Number
- Credit Card Number
- Jurisdictional Tax Office
- Code of law
- Residential Address
- Phone number (including mobile)
- Email address
- Service Usage Log
- Access Log
- Cookies
- Access IP Information
- Payment Record
- Usage Record

Purpose of Collection of Personal Data:

8ightplus will collect/use the following information for the following purposes. In some cases, Personal Data may be used to create statistical materials in a way that does not identify individuals unless otherwise stated in the Terms of Use prescribed by 8ightplus.

- To operate, improve, and personalize the Site
- Communicate with Users regarding Site updates
- Provision of Services and information related to the Site
- To send relevant educational content and marketing/advertising information from 8ightplus or on behalf of 8ightplus partners
- Development and research of new services
- Coordination with third-party institutions (e.g., Ministry of Health)
- For system administration and to report aggregated statistical information about browsing patterns and actions that do not identify any individual
- To administer the Site and for internal operations, including troubleshooting, data analysis, testing, research, and survey purposes

Information Collected:

1. Advertisers: 8ightplus does not control the practices of advertisers on their sites. When you click on links and/or ad banners that take you away from our Sites to third-party websites, you will be subject to that party's privacy policies.
2. Information Related to Device Usage: 8ightplus collects information related to the devices you use to access the Site, including IP address, browser type, and web pages visited prior to accessing 8ightplus's site. Devices may also transmit position information to the Site.
3. Information Related to Cookies and Other Technologies: 8ightplus uses Cookies and other technologies to improve the Site. For example, Cookies may store your username for subsequent access. You may refuse the use of Cookies, but this may restrict certain features of the Site.

4. Disclosure of Personal Data

8ightplus may disclose your Personal Data to the following third parties:

- Relevant authorities
- Regulators and law enforcement officials
- Lawyers
- Auditors
- Third-party service providers and consultants
- Credit, debit, and charge card companies, banks, and payment processors

- Potential buyers or investors of 8ightplus
- Any online/offline data storage facility provider working with 8ightplus
- Any agent or subcontractor acting on 8ightplus's behalf for the provision of 8ightplus's services

5. Transfer of Personal Data Overseas

Your Personal Data may be processed by 8ightplus, its affiliates, agents, and third-party service providers in jurisdictions outside Singapore. In such cases, 8ightplus will comply with the terms of the Act and ensure that these entities uphold the same standards of data protection.

6. Protection of Personal Data

8ightplus uses commercially reasonable physical, managerial, and technical safeguards to protect your Personal Data. However, 8ightplus cannot ensure or warrant that such information may not be accessed, altered, or disclosed by breach of our safeguards.

7. Access and Correction of Personal Data

In accordance with Clause 2.1, you have the right to:

- Check whether 8ightplus holds any Personal Data relating to you and, if so, obtain copies of such data
- Request correction of any inaccurate Personal Data

8. Storage and Retention of Personal Data

8ightplus will retain your Personal Data as necessary to achieve the purposes described in this Privacy Policy. Upon account deletion or data deletion requests, 8ightplus will delete your information. However, please note:

1. It may take time to delete information from 8ightplus servers and backups.
2. 8ightplus may retain information due to legal obligations or dispute resolutions.
3. 8ightplus may anonymize data for research purposes.

9. Do Not Call Registry (DNC)

By agreeing to this Policy, you grant 8ightplus consent to contact you via voice calls, SMS, WhatsApp, MMS, fax, or other similar applications, even if your number is listed on the DNC.

10. Amendment to this Privacy Policy

8ightplus reserves the right to alter any of the clauses contained herein to comply with legislation or to meet global policy requirements. Amendments will be prominently posted on the Site.

11. Governing Law

This Policy is governed by and shall be construed in accordance with the laws of Singapore. You hereby submit to the non-exclusive jurisdiction of the Singapore courts.

12. Miscellaneous

- This Policy only applies to the collection and use of Personal Data by 8ightplus. Third-party websites linked from our Site have their own privacy policies, and 8ightplus is not responsible for the privacy practices of these third parties.
- 8ightplus will not sell your personal information to any third party without your consent.